

IMET 2000 PAL

International Medical Education Trust - Palestine

Hospital Based Emergency Care

Ambition & Reality

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Introduction

- ▶ Emergency nursing is an essential component of the health care delivery system.
- ▶ Nurses as well as other health team face challenges in the provision of outstanding quality emergency care in the most cost-effective manner. ENA (2000).

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Growing use of ED: Why?

- ▶ Increasing age
- ▶ Increasing number of chronic illnesses
- ▶ Staffing shortages in certain EDs.
- ▶ Disasters, both natural and man-made.
- ▶ Health Insurance availability.

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Emergency Nursing Association ENA

- ▶ Is the world's largest nursing organization devoted entirely to the advancement of emergency nursing practice.
- ▶ As a principal of ENA each individual emergency nurse is an essential component in the healthcare delivery system.

Scope of Practice

- ▶ Occurs & exists whenever and wherever an emergency patient and emergency nurse interact.
- ▶ Covers the entire span of age, acuity, and interaction from a single individual to communities.

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Main Core

► This scope involves all of the components of the nursing process:

- * Assessment
- * Diagnosis
- * Goals
- * Planning
- * Implementation
- * Evaluation.

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Locally ??????

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Dimensions in emergency care

- ▶ Core
- ▶ Triage
- ▶ Stabilization & resuscitation
- ▶ Crisis intervention for unique patients population
- ▶ Provision of care in uncontrolled / unpredictable environments.

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Boundaries

External:

- Legislation/Regulations
- Social demands
- Economic Climate
- ***Political Climate***
- Health care delivery trends.

▶ Internal:

▶ Professional forces

Locally

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Intersections

▶ Emergency nurses participate for the common purpose of improving health care through: →

- Education
- Administration
- Consultation
- Collaboration in practice
- Research
- Policy decisions

Locally

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Professional performance (ENA, 1998)

- ▶ Quality of care
- ▶ Performance Appraisal
- ▶ Education
- ▶ Collegiality
- ▶ Ethics
- ▶ Collaboration
- ▶ Research
- ▶ Resource utilization

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Enhanced Operational Efficiency

- ▶ Approaches to reduce crowding and boarding of patients through:
- ▶ Communication between pre-hospital care providers and Eds & within hospital departments.
- ▶ Training of Staff eig. triage.
- ▶ Protocols for case management.
- ▶ Teaching for the community.
- ▶ Having a waiting area.

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Enhanced Operational Efficiency

- ▶ Leadership in Improving Hospital Efficiency.
- ▶ Use of Information Technology
- ▶ Approaches to Improve Disaster Preparedness
- ▶ On-Call Specialists

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Summary

- ▶ All patients, regardless of setting, age, diagnosis, gender....etc. deserve prompt access to high-quality emergency care.
- ▶ Better strategies are needed for the improvement of the emergency health care through knowledge and training of the staff and also improvement of the current infrastructure of our local EDs.

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